

Aisha Illustrations

Terms and Conditions

By placing a commission, you agree to the following:

- A commission may take weeks to complete depending on the following factors: project complexity, competing priorities, the frequency of changes requested and style.
- Work in Progress (WIPs) will be given if I have any questions about the commission.
- Once a commission is finished, only small alterations can be made, significant alterations will come with an extra cost. I determine what constitutes as a small or significant alteration. Be very clear on what you want in the beginning stages.
- Fostering a positive collaborative working relationship, incivility and harassment will not be tolerated and commission will be canceled. (No refunds.)
- I have the right to decline any commissions I do not feel comfortable doing.
- Should you request a commission to draw characters other than your own, you must provide permission from the original owner.
- I hold every right to the artwork. I may use finished commissions to promote my services.
 - Commissioners are allowed to use copyrighted artwork for personal use and claim the right of character(s) but not the drawing itself.
 - You must credit me when using the commission anywhere.
 - You may not redistribute, remake, trace, copy or claim the commission as your own.
- Purchasing the rights to the artwork comes at an additional cost which can be discussed and determined throughout the start and completion of the design process.

Copyright Infringement

- Reproducing/using copyrighted work commercially (making any money off it) without my knowledge
- Taking credit of the artwork
- Removing watermarks/signatures
- Altering artwork without consent

Payment

- E-transfer. Currency accepted is USD. CAD for locals in Canada.
- A deposit is to be sent upfront before starting the commission in partial or full payment. (To be discussed.)
- Cancellation: You have 24 hours to cancel a commission in order to get a full refund. Anything after that will result in a cancellation fee. (%50 of the total price.)
- Refund: Full refund issued only on 24-hour cancellation notice.
- %50 off refund up to 10 days cancellation.
- No refunds given after 12 days.

Delivery

- Commission will be emailed to you in high quality in the form of a PNG file.